



For over 20 years, CyberMetrics Corporation has been developing world-class software solutions that are scalable to meet the demands of the largest and smallest of companies and are easy to implement, manage and use.

More than 12,000 facilities worldwide—*across virtually every type of industry*—use CyberMetrics products to manage their assets, calibrations, preventive maintenance and supplier quality while maintaining standards compliance.

Tim Miller, Director of Technical Service at CyberMetrics, is most excited about the company's CMMS product, FaciliWorks 8i, being offered in the Cloud at a low-cost entry point. "As IT budgets are slashed or eliminated, companies are faced with having to manage the delegation and documentation of the maintenance that is performed on their equipment," says Miller. "It's still important for management to maximize not only equipment lifecycles, but ensure that their facilities or maintenance staff has the appropriate tools at their fingertips to run KPIs and review reports that show where their team is doing well and where it needs improvement. That's why the hosted version of FaciliWorks 8i CMMS makes sense to a growing number of companies; it's very much a budget decision because management doesn't have to pay for new hardware or for IT to manage the solution."

"Security is also very important to our clients. The Department of Homeland Security vetted the security of FaciliWorks 8i Hosted and felt it was more than sufficient," says Miller. "And FaciliWorks isn't a niche solution: Harvard University and Kaiser Permanente are among our long-time users. Columbia Sportswear uses it to manage its 500,000-square foot Kentucky distribution center, and pharmaceutical companies, Herbalife and PharMEDium use FaciliWorks to maintain standards compliance."

With all of the advantages of Cloud computing, it still comes down to how well the product works and that it has a small learning curve. "I've witnessed trainees master FaciliWorks over the course of a two-day training session and I've seen others master the program by just reading the user guides, and that makes our clients very happy," notes Kathleen Moser, FaciliWorks Trainer and Product Manager.

It's important to note that Phoenix, AZ-based CyberMetrics also offers a local install of its Web-based FaciliWorks 8i product along with a desktop version, which allows many smaller facilities to use an affordable enterprise-level turnkey software solution that is built to scale to their needs. "We want to continue to offer FaciliWorks products that fit our customers' current needs and will lead them aggressively into an ever-competitive market where cost and flexibility are paramount," concludes Miller.

CyberMetrics offers demonstrations and free trials of all of its FaciliWorks products. Please contact the company if you're in the market for a CMMS.

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