Written by Rick Carter, Executive Editor
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Veolia Water North America partners with RCM pioneer Mac Smith to improve the company's water and wastewater services.

Veolia Water North America (Veolia) has entered into an exclusive support-service agreement with well-known reliability-centered maintenance (RCM) expert Anthony M. (Mac) Smith, doing business as AMS Associates. By teaming with Smith, Veolia—*a Chicago-based provider of water and wastewater services to municipalities and industry*—gains access to his industry-leading experience in successfully applying the reliability-centered maintenance process to more than 75 projects over the past 30 years. This partnership will allow Veolia to expand its use of RCM methodology throughout its operations, and enables the company to implement additional asset-management strategies for its clients.

Smith is widely regarded as one of the pioneers of RCM and advanced maintenance practices. He is the author and co-author, respectively, of the books Reliability-Centered Maintenance and RCM: Gateway to World-Class Maintenance, which have become standards for defining and implementing the classical RCM process. A frequent speaker at professional conferences, including Applied Technology Publications' annual Maintenance and Reliability Technology Summit (MARTS), he's responsible for directing and contributing to a wide range of consulting projects in the energy, aerospace and industrial sectors. These include both technical and program aspects related to areas of reliability, availability, maintainability/maintenance and systems engineering for the U.S. Departments of Defense (DoD) and Energy (DoE), NASA, their prime contractors and private industry. Smith sees working with Veolia as a natural partnership of two entities committed to ensuring reliability through world-class maintenance.

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